

QUALITRAIN TEAM PROFILE



Name **Richard Bates**



PROFILE

Qualitrain's Managing Director, Richard has an impressive and extensive background in both general engineering and specific areas such as medical product development and the polymer industry. His development of highly successful partnerships with several OFSTED grade 1 colleges for the delivery of Business Improvement Training and Apprenticeships into industry and local government has delivered rapid growth for Qualitrain and an enviable reputation. The company aims to deliver over 2000 qualifications in 2010, across a wide range of industries.

Richard was also instrumental in assisting Derby University to develop its Business Improvement Foundation Degree course and assisted with the lecturing of these units within industry.

Richard is a registered Assessor for Business Improvement Techniques levels 2, 3 and 4 (both Quality and Process pathways), and is one of the few specialists accredited by the National Skills Academy for Polymer Industries as a Performance and Competitiveness (PAC) analyst. He also runs an engineering consultancy advising on the development of surgical and medical instruments.

Outside interests include squash, reading and oil painting.

INDUSTRY BACKGROUND

Richard began his production management career at Richard Sankey and Sons, an injection moulder of horticultural products, taking responsibility for the Production Department including all engineering and manufacturing resources at the site. Human Resource responsibilities within the role included leading a management team of ten Supervisors and Section Leaders with overall responsibility for over one hundred staff.

In 1999, Richard increased his level of specialism by joining Zynergy Manufacturing Europe, a manufacturer of precision injection moulded medical assemblies, in the role of Operations Director. Primary responsibility was for the company's manufacturing operations and the management systems of the 55 strong work team.

The manufacturing site covered 6000 square metres and contained purpose built moulding facility, a 700 square metre FDA approved Class 10,000 cleanroom with down stream assembly capabilities, an ETO sterilisation plant, drug filling line, and a mould repair facility. Richard developed a lean strategy for driving the company forward, and led a team of key managers through NVQ 4 Professional Management Qualification.

In 2002 Richard joined Surgical Innovations Ltd (a manufacturer of proprietary surgical equipment) as Manufacturing Director with responsibility for developing the company's strategic manufacturing base. Successes included the development of a lean supply chain and an on site ISO Class 7 (Class 10 000) cleanroom and the relocation of external manufacturing assembly operations from outside the UK. Richard formed Qualitrain Ltd in 2004.

QUALIFICATIONS

Assessor for Business Improvement Techniques levels 2, 3 and 4.
Honours Degree in Mechanical and Manufacturing Engineering.
PAC Analyst for NSAPI.
RITA Accreditation for delivery of BIT.
NVQ 4 in Management.
NVQ 4 in Human Resource Development Management.
NVQ 3 in BIT.
Advanced Teaching Practices level 1.

C & G 7407 in Further Education Teaching.
C24 Instructional Skills (British Polymer Training Association).
D32 NVQ Assessor Certification (British Polymer Training Association).
D34 NVQ Verifier Certification (British Polymer Training Association).
HND in Engineering.
Certificate in Structural Steel Design.

QUALITRAIN
LIMITED

Improvement, through efficiency