

Supply Chain Warehouse Operative Level 2

"Providing you with practical skills, theoretical knowledge, and mentorship to understand supply chain intricacies."

This occupation is found in the Logistics, Retail, Manufacturing, Automotive, Construction, Chemicals and Pharmaceuticals Sectors. It will also be found in all services within the MOD. Warehouse Operatives may work in a number of different industries and in a range of buildings from 5,000 to 1,000,000 square feet.

Organisations may also have warehouses dedicated to the return and subsequent management of products.

Who is it for?
In their daily work, an employee in this occupation interacts with team Leaders and Warehouse Supervisors, Stock Control Administrators, Incoming Delivery Drivers, Outgoing Delivery Drivers, Customers making collections, Data Management Assistants, Sales and Marketing representatives, Planners and Project Managers, Buyers and Procurement Managers. A Warehouse Operative will be supervised by a Team Leader, Warehouse Supervisor or Shift Manager.

Typical Attributes Gained by Candidates

Problem-Solving: Ability to identify and resolve issues related to inventory, orders, or warehouse processes.

Teamwork: Collaboration with colleagues and other departments to achieve overall supply chain goals.

Organisational Skills: Efficient organisation of warehouse space to optimise storage and retrieval processes. Sorting and categorising items based on type, size, or other relevant criteria.

Time Management: Prioritising tasks to meet deadlines and ensure timely order fulfilment. Efficient use of time to maximize productivity.

Quality Control: Inspecting incoming and outgoing goods for quality and quantity. Reporting and addressing any discrepancies or damages.

Supply Chain Warehouse Operative : Knowledge and Skills Overview

- Inventory Management
- Quality Control
- Organisational Skills
- Teamwork
- Adaptability
- Customer Focus
- Time Management
- Material Handling
- Communication
- Problem-Solving
- Attention to Detail
- Initiative
- Problem-Solving Attitude
- Order Fulfilment
- Safety Compliance
- Computer Skills
- Reliability
- Safety Consciousness
- Physical Stamina

Qualification
An EPA is an assessment at the end of your apprenticeship. It will assess you against the knowledge, skills, and behaviours (KSBs) in the occupational standard. Your training will cover the KSBs. The EPA is your opportunity to show an independent assessor how well you can carry out the occupation you have been trained for.
Your employer will choose an end-point assessment organisation (EPAO) to deliver the EPA. Your employer and training provider should tell you what to expect and how to prepare for your EPA.

What skills and knowledge will be achieved?
Apprenticeships aim to provide a well-rounded skill set that prepares individuals for a successful career in warehouse operations and the broader supply chain.
The combination of practical experience and theoretical knowledge gained during the apprenticeship contributes to a comprehensive understanding of the field.

What are the benefits for the business?
A Supply Chain Warehouse Operative plays a crucial role in managing and optimising the flow of goods within a warehouse or distribution centre. The job requires a combination of physical and organisational skills, as well as a solid understanding of logistics and inventory management

How long does the apprenticeship take?
Typically, this apprenticeship will take around 12 months to complete.

Is this a Government Funded Qualification?
Funding for the Supply Chain Warehouse Operative Apprenticeship can be accessed through the Apprenticeship Levy. In addition to delivering the training we provide administration support, which include accessing the Levy.

Please contact us directly to discuss this apprenticeship or any additional training requirements:

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